QUALITY POLICY

CALDERERÍA Y MONTAJES APUKO, S.C.L. understands Quality as a key strategic factor for the development and improvement of its activity, namely **the fabrication of platework components, machined platework, and machining of parts**.

Quality within our organization is based on achieving maximum satisfaction of interested parties, implementing a Quality Management System aimed at the continuous improvement of our processes in order to provide a service that represents our main competitive advantage.

CALDERERÍA Y MONTAJES APUKO, S.C.L. expressly declares its commitment to promoting Quality and Continuous Improvement within the organization, with the aim of fulfilling the following principles:

- ✓ **Satisfaction of the needs and expectations of the market and its environment**, involving relevant internal and external interested parties for the proper functioning of the organization.
- ✓ **Progressive and continuous loyalty of interested parties** through compliance with established contracts and applicable regulatory and contractual requirements.
- ✓ **Highest level of quality in work**, preventing deviations and, where they occur, analyzing their causes and implementing corrective actions to prevent recurrence.
- ✓ **Ongoing participation and communication with professionals and subcontracted collaborators** involved in the implementation, execution, and completion of projects, in order to promote improvements.
- ✓ **Training, motivation, and provision of the necessary technical resources** for the proper and efficient development of activities, as well as the promotion of professional development of personnel.

Based on the above, CALDERERÍA Y MONTAJES APUKO, S.C.L. commits to:

- ✓ Providing adequate resources and means for the proper functioning of the Management System.
- ✓ Carrying out periodic and timely audits of the Management System to verify its correct adequacy and operation.
- ✓ Communicating and disseminating the general policy among employees, as well as to any individual or entity interested in it.
- ✓ Reviewing and updating the policy whenever necessary, adapting it to the continuous evolution of the organization and the market, always working **towards continuous improvement**.

The Governing Council commits to leading the team of people that make up CALDERERÍA Y MONTAJES APUKO, S.C.L., with the ultimate goal of complying with the established General Policy and the continuous improvement of the Management System.

Governing Council APUKO, S.C.L. (01/12/2025)